

October 22, 2008

Dear Client,

In a continuing effort to enhance patient care, Physicians Laboratory is upgrading our Laboratory Information System to include CyberPATH v7.2. In addition, we are upgrading from a CyberLAB UNIX platform to a Windows platform. These improvements will allow us to maintain our clinical, cytopathology and surgical pathology records within one database. This will provide easier access to results and patient records and will allow surgical pathology and cytopathology results to be sent via fax and interface. The target go-live dates are November 10<sup>th</sup> through November 13<sup>th</sup>.

Due to the change in systems, new test numbers have been created to aid in the ordering and transmission of test information. These changes are as follows:

Cytology

- 3417 Cytology Exam (Conventional PAP)
- 3515 Thin Layer PAP (ThinPrep Imaged)
- 3516 Thin Layer PAP (ThinPrep Non-Imaged)
- 3517 Thin Layer PAP (SurePath)
- 3526 Non-Gyn Cytology

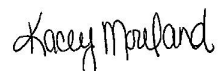
Surgical Pathology

- 3949 Surgical Pathology
- 3948 Surgical Consult

Physicians Laboratory is committed to offering our clients quality service. These enhancements will reduce the number of paper reports being mailed and in many instances will also decrease turnaround time. We do not anticipate that this transition will cause any delays in testing or reporting and the entire process should appear transparent to our clients.

We appreciate your assistance and continual support.

Sincerely,



Kacey Moreland  
Director of Marketing  
Physicians Laboratory Services